

FIG. 1A

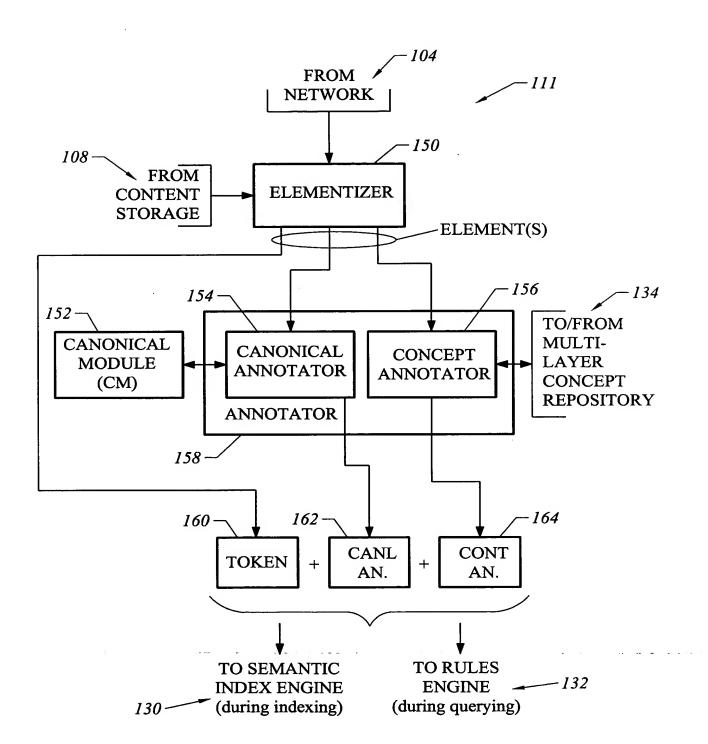


FIG. 1B

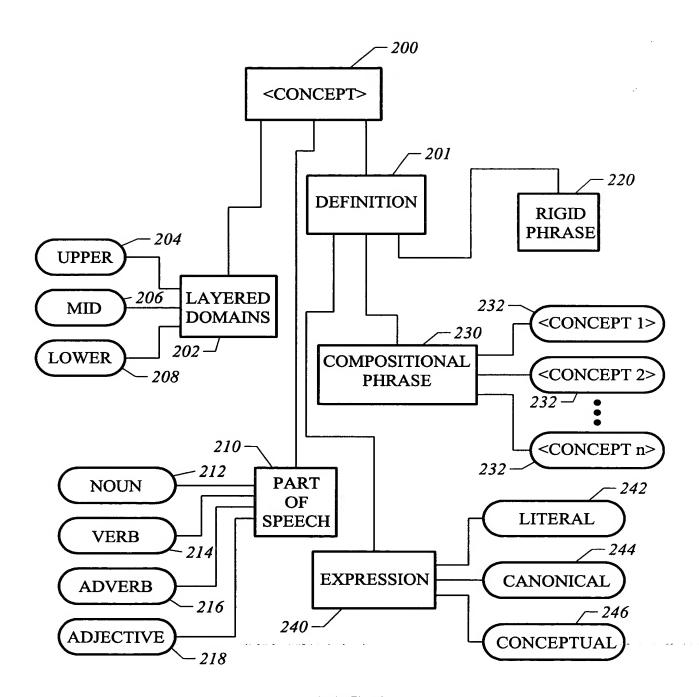


FIG. 2

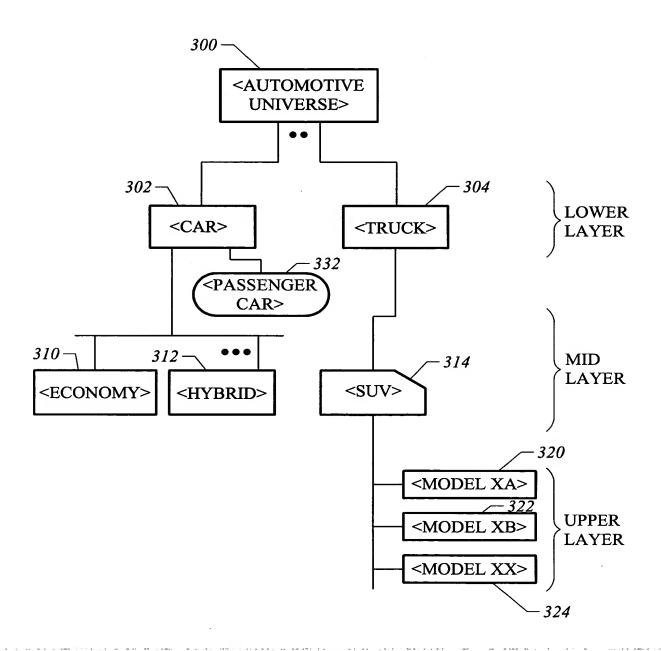


FIG. 3

	401		
	今 Rule		
	File Edit Tools Advanced		
	Name: Valued Customer Notes: Domain: English CONDITIONS		
	Question Patterns Business Conditions		
	Condition List		
403 —	account balance greater than or equal to 20,000		
405 —	and user age greater than or equal to 30	Delete	
	Condition #1 Details user age greater than or equal to ACTIONS	Add line	
	ACTIONS		
	Promotional: Custom Content	\boxtimes	
	Purpose: Promotional		
	Custom text: (HTML or plain text)		
407	Have you considered other investment options?		

FIG. 4A

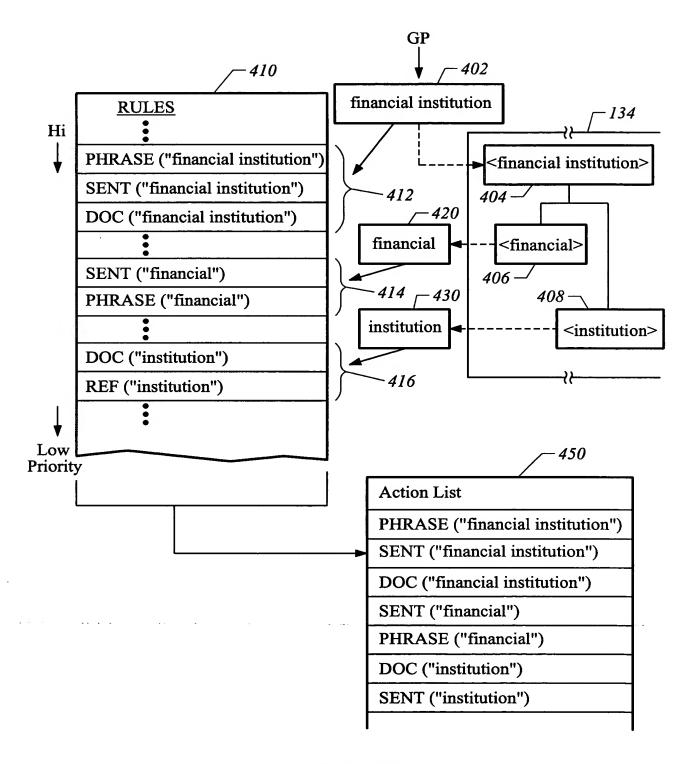


FIG. 4B

	490	
≅ Rule		_ O ×
File Edit Tools Advanced		
Name: When		
Notes: Last edit Inquire User:	lan 20 2003	
Domain:	5411 20 2003, 3.35FW	
English		Ì
CONDITIONS		
Question Patterns		
Enter ML		
(when OR (what OR which) (time.day> OR <time.month> OR <time.year>))A</time.year></time.month>	
ACTIONS		
A (index:standard)		l
Variable: A	Type of search: index 🗸 standard	⊠┃
Collection: All Collections 🗢		
1 -4 O O / -	ML/SQL Numeric score denotes quality	
	noun.dateOpenClass>	10
/	vhat OR which) (<time.day> OR <time.year>)</time.year></time.day>	49
-very important 98 -Important 97		
-Minor 96		
T-Trivial 95		
94		
492		
92		
91		
, , ,	Search Component	─
	Scarch Component	

FIG. 4C

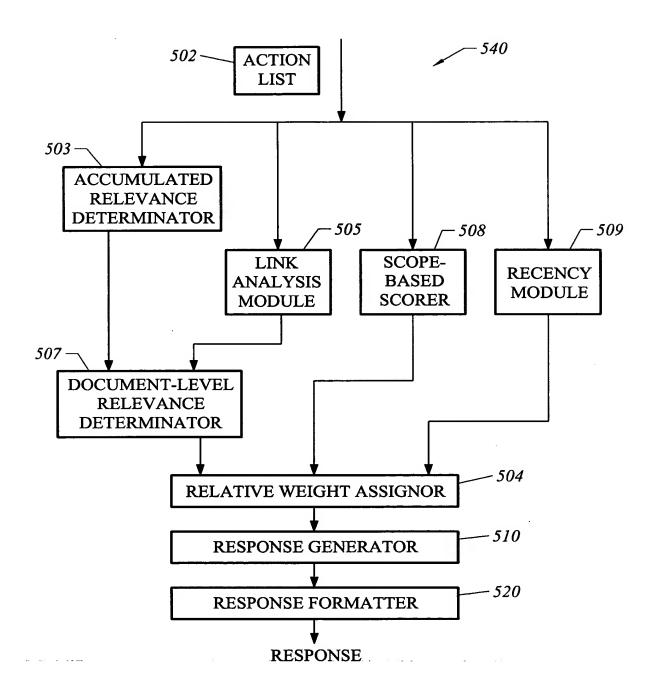
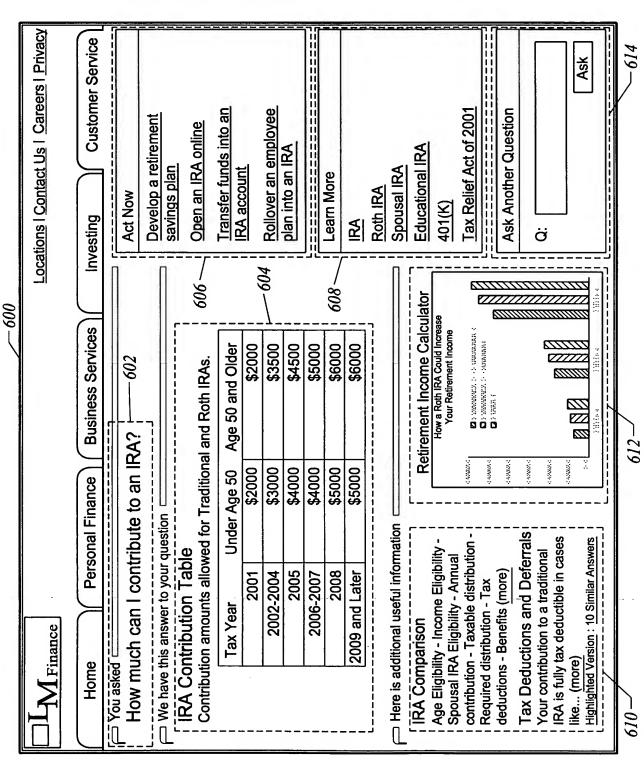


FIG. 5



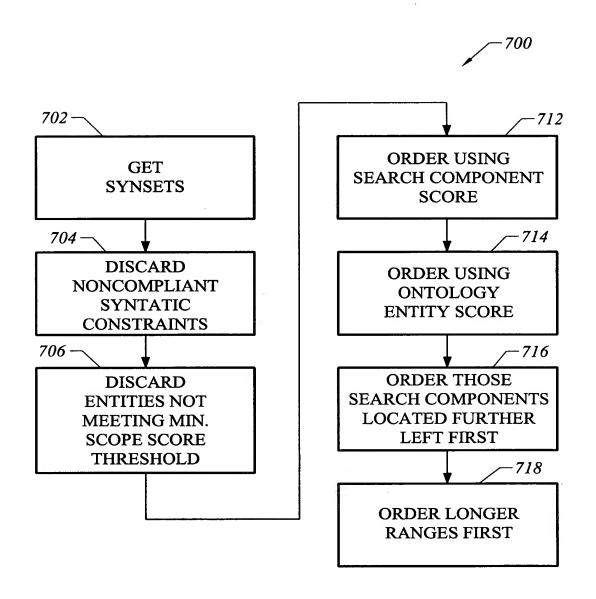


FIG. 7

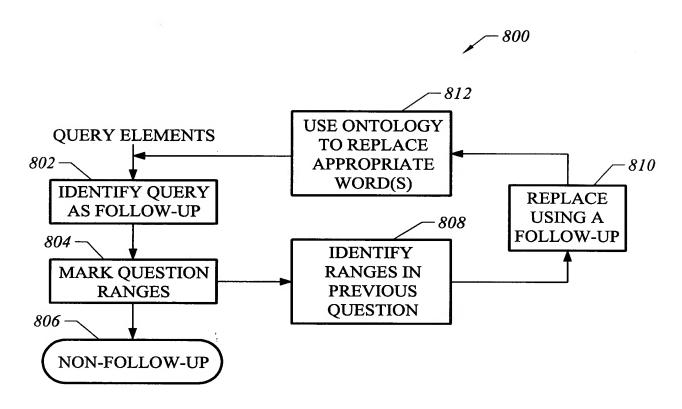


FIG. 8